

User Testing Edge

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Representative User:

- Visually Challenged population (Blind people) who use Smart (Touchscreen) mobile phone for typing and messaging.

Introduction of the typing application to the user:

- The user was introduced with Edge app
- Positions of letters were introduced to the user.
- Features of the Edge were introduced.

Reaction of User after the introduction of new typing app:

- User wanted to explore the app by herself
- User was curious about how app works and how is its output
- She was tapping on the screen to find the position of keys multiple times.
- User was regularly keeping track of speech feedback

Suggestions from user:

- Difficulty in understanding the accent of the speech output.
- User found it difficult to track exact position of keys .
- At this point user was not able to say whether the app makes typing easier unless got used to it.
- User suggested to avoid sticking of tactile markings over the screen(unless its on a temporary basis like screen card etc.)



Thanks